

KERALA PUBLIC SERVICE COMMISSION

No.RA1-1/15/2022-KPSC

Thiruvananthapuram

Dated :05-02-2025

Quotation Notice

Sealed quotations are invited for 1year/ 2 year Warranty Extension / AMC of 442 numbers of Dell Optiplex 3070 Micro computers (including Monitors) installed in various offices of Kerala Public Service Commission including Online Examination Centre, Palakkad .

Schedule of Items

Sl No	Item Details	Quantity	Location
1	Dell Optiplex 3070 Micro Computers (including Monitors)	442 Nos.	Various offices of KPSC including Online Examination Centre, Palakkad

Superscription

Quotation No.	03/2025
Last Date &Time for the receipt of quotation	19.02.2025 01;00 PM
Date & Time for opening the Quotation	19.02.2025 03:00 PM
Department to which quotations are to be obtained	R&A Wing, Kerala Public Service Commission, Pattom, Thiruvananthapuram
Name & Designation of Purchasing Authority	Sri.Saju George Secretary, Kerala Public Service Commission

Terms & Conditions

- 1.Rates quoted should be inclusive of all taxes.
- 2.In the case of Warranty Extension,Manufacturer's Authorization Certificate shall be produced along with the quotation.
- 3.In case of AMC,OEM partnership / Dealership Certificate should be enclosed with the quotation.
4. In case of AMC, the bidder firms should have minimum 2 years of experience in computer maintenance in Govt. Departments/ Organizations (Proof of experience should be attached).
- 5.In case of AMC,the bidder firms should have satisfactorily undertaken AMC for organizations/govt.departments having more than 100 computers. It is preferable if similar maintenance contract has been undertaken by the firm in offices & organizations of State Government.
- 6.In case of AMC,the Company profile along with client List including contact details with copies of documents of AMC services satisfactorily completed

- should also be attached with the quotation.
7. The successful bidder shall provide immediate and prompt services at the earliest as the items mentioned are critical to KPSC services and the bidder shall ensure the same.
 8. In case of AMC, The Company shall have Original Equipment Manufacturer (OEM) certified Service Engineers/Technicians.
 9. In Case of AMC, Periodic Examination of Computers must be carried out as a part of Preventive Maintenance in every Three (3) Months.
 10. If Hard Disk has to be replaced, the faulty Hard Disk will be retained by Kerala Public Service Commission.
 11. If Monitor is not repairable, the same should be replaced with new monitor or working monitor which is not returnable. Faulty monitor will be returned.
 12. In case of AMC, Payment will be made after Certification by our Technical Experts on completion of each 6 months.
 13. In case of under performance, the contract for AMC will be revoked without any notice.
 14. The right to reject any quotation in full or in part without assigning any reasons thereof is reserved with the purchasing authority

SAJU GEORGE
SECRETARY
Kerala Public Service Commission